

The association has listed below the rank and score of 39 insurance companies that insure the majority of vehicles in Arizona. “The most important aspect of the survey is that it underscores the significant variance in how insurers treat their policyholders after a covered loss,” said Luz Rubio, Executive Director of ASA of Arizona.

Insurance Company Rankings and Scores

<u>Best</u>			<u>Worst</u>
1 USAA 8.27	11 Travelers 6.488	21 GEICO 5.86	31 AIG/21st Century 5.12
2 State Farm 7.38	12 Fireman's Fund 6.34	22 Country Companies 5.694	32 Gainsco 5.04
3 AAA 7.31	13 Met Life 6.319	23 Sentury 5.686	33 Ensurance 5.02
4 American Family 7.10	14 Ameriprise 6.316	24 Liberty Mutual/Prudential 5.65	34 Ohio Casualty 4.94
5 Chubb 6.94	15 Auto Owners 6.31	25 Mercury 5.612	35 Secura 4.90
6 Hartford 6.90	16 GMAC/Integon 6.28	26 Kemper/Unitrin 5.563	36 Safeway 4.52
7 Farm Bureau 6.81	17 Colorado Casualty 6.15	27 Acuity 5.52	37 MGA Insurance 4.50
8 Amica Mutual 6.60	18 Allstate/Encompass 6.08	28 Infinity/Windsor 5.39	38 State Auto 4.43
9 Ca Casualty 6.53	19 CNA/Continental 6.06	29 Unigard 5.28	39 Progressive 3.35
10 Farmers 6.492	20 Safeco/AM States 6.04	30 Nationwide/Allied 5.20	

The Automotive Service Association of Arizona is a not-for-profit association that includes both collision and mechanical repair facilities in Arizona. ASA of Arizona is affiliated with the National ASA based in Bedford, Texas.